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Abbotsford-Huntingdon Commercial Operations

Created by Enos, Donna, last modified by Carrier, Karina on Jul 13, 2022

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1. Introduction

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As the fourth largest commercial port in the Pacific Region, located near farmlands and quiet suburban neighborhoods, with a breathtaking view of Mt Baker, Abbotsford-Huntingdon is a unique work location. Due to known activity by organized crime groups in the area, s.37

As one of the more recent examples, officers were able to identify inconsistencies in a commercial load after hours and during the course of the exam seize 65 kg of cocaine, found concealed within the boxes of a pallet of declared goods.

The commercial office has a team of dedicated officers, who conduct commercial processing Monday-Friday, 07:00-20:00 hours. After hours, Abbotsford-Huntingdon Traffic processes commercial vehicles, resulting in 24 hour coverage in the commercial mode. The commercial and traffic offices, though staffed as separate operations, work closely together to ensure all needs are met in the commercial, traffic, and air modes at this diverse work location. Commercial officers also clear train crossings by BNSF railway, adding rail mode to the list.

For those who work here, Abbotsford-Huntingdon Commercial provides strong opportunities to seek significant enforcement while working with an experienced, team-oriented group of officers. Along with the enforcement activities, our office facilitates a large number of compliant commercial entries and has good communication with stakeholders in the commercial industry, particularly with Livingston and PCB brokers, located immediately off-site.

Name	Abbotsford-Huntingdon
Region	Pacific Region (1600)
Office Number	817
District	Pacific Highway (1632)
Opposite US Port of Entry	Sumas, Washington
Contact Information	Local Address: 2 Sumas Way Huntingdon BC V2S 8B7

	Phone: (604) 557-7153 Fax: (604) 850-5896
Services	Highway Rail Duty-Free Shop (SHOP) Railway Depot (RAIL) Designated Export Office (EXPORT) Immigration (IMM) Electronic Data Interchange (EDI) NEXUS Highway (NEXUS/HWY) Low Value Shipments Program (LVS) Highway - Land Border Office (HWY/B)
Travellers	Office Hours: 24 hours, 7 days a week
Commercial	Office Hours: 07:00 to 20:00 Monday to Friday Closed Saturdays and Sundays and Statutory Holidays
Immigration	Office Hours: 07:00 to 20:00 Monday to Friday *Open Holidays Closed Saturdays and Sundays

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2. General Information



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2.1 Major Access Routes (Canadian / US)

- Highway 11 / Interstate 5, State Highway 9

2.2 Facilities owned by

- CBSA

2.3 Opposite US Port of Entry

- Sumas, WA
- Port of Sumas - Phone: 360-988-2971

2.4 Number of Primary Inspection Lines (PIL) booths, designated bilingual lanes, Secondary

Primary	Lanes
Passenger-Only	0
Commercial-Only	2
Mixed (Passenger/Commercial) including Bi-Level	0
Bus-Only	0
Dedicated Nexus/Trusted Travellers	0
Total Number of Lanes at the Port	2
<i>Of the total number of lanes, the number of lanes designated bilingual</i>	0

Secondary	
Secondary Examination Capacity (This is the # of vehicles that can be parked in the secondary examination area)	4
Examination Bays	1
Other (please specify)	

POE warehouse facility with onsite forklift operator services, capable of 100% Commercial Off-Load.
Monday-Friday 0800-1600 (excluding holidays)

- Kiosque LiveScan Kiosk

2.5 Contraband Detection Equipment

- s.37
-
-
-
-
-
-

2.6 Detector Dog Teams Available

- s.37

2.7 Signage

- Bilingual and sufficient

2.8 Interpreters On-site

- None

2.9 Non-governmental organizations for government sponsored refugee reception

- None

2.10 Trusted Travellers Programs available

- None

2.11 Greeters and Queuing Officers

- None

2.12 Key Stakeholders

- Abbotsford Police Department
- USCBP
- Integrated Border Enforcement Team (IBET)
- BGIS
- City of Abbotsford
- International Mobility & Trade Corridor Project (IMTC)
- Washington State Department of Transportation.
- RCMP Chilliwack Detachment
- BC Trucking Association
- Canadian Society of Customs Brokers

2.13 Other Government Departments (OGDs) On-site

- None

2.14 CBSA On-site Function

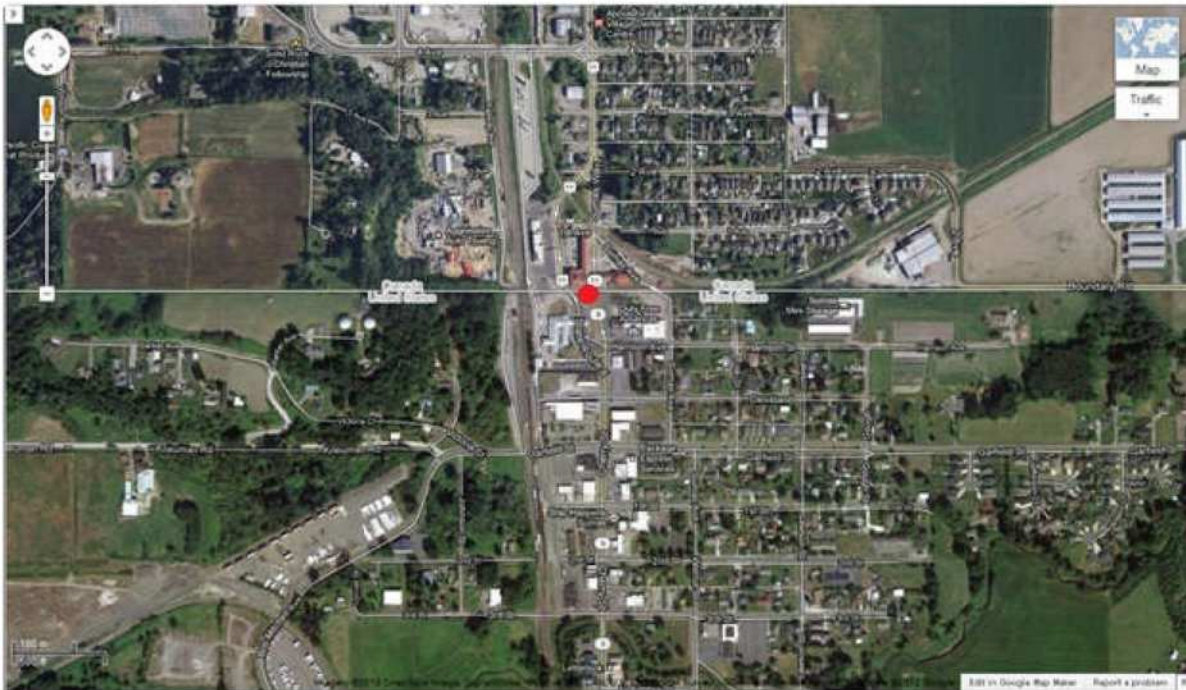
- IT

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3. Human Resources



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3.1 Staffing Level

Staffing Level	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
Border services officers (BSOs)	9	7	10	9
Superintendents	2	2	2	2
Chiefs	1	1	1*	1
Clerks and administrative support staff	1	2	2	1
Total Staff	13	13	15	13

*Abbotsford-Huntingdon Commercial and Traveller Operations share the same Chief.

Source: Data provided by the Operational Support Unit, Pacific Highway District

Date: July 2022

3.2 Number of staff bilingual and number of staff fluent in languages other than English and French

- None

3.3 Variable Shift Scheduling Agreement (VSSA) or Other

- VSSA

3.4 Local Training Initiatives to Improve Services Provided by Officers

- None

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4. Volumes and Statistics

<https://cbsawikiasfc.omega.dce-eir.net/display/pp/Abbotsford-Huntingdon+Commercial+Operations>

✓ Verified correct as of: July 2022

4.1 Number of Travellers

Number of Travellers	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
Passengers:	107,947	114,212	106,032	196,819
Pedestrians:	285	50	10	0

Source: CMRS

Updated by: PKB000

Date: July 2022

4.2 Number of Conveyance

Number of conveyance	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
Trucks	101,362	91,887	95,711	92,608
Freight Trains	501	231	228	0

Source: CMRS/ORA

Updated by: PKB000

Date: July 2022

4.3 Peaks and Valleys

- High Season – May to October
- Low Season – November to April
- Peak Travel Days – Monday to Friday

4.4 Border Wait Times

Border Wait Times
Border wait time performance (%)*

Source: Border Wait Time

4.5 Number of Enforcement Measures

Enforcement Actions	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
K19 Total Seizures	3	2	4	6
Narcotics/Drugs	2	2	0	3

Source: ICES Pacific Region Programs

Updated by: PXB000

Date: July 2022

Enforcement Actions	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
Forced Payments	3	0	0	-

Source: CMRS/ORA

Updated by: PXB000

Date: July 2022

4.6 Number of Complaints/Commendations

	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
Complaints	1	2	19	3
Commendations	0	0	4	0

*Represents Abbotsford-Huntingdon Commercial Ops and Traffic Ops

Source: Regional Complaints Unit

Created by: CXE155

Date: July 2022

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5. Risks

✓ Verified correct as of: August 2020

Top Risks:

s.37

Vulnerabilities:

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6. Future Patterns

✓ Verified correct as of: August 2020

The future pattern of commercial clearance remains stable regardless of the opening of the POE Aldergrove Commercial office in the Fall of 2015. The direct highway routing will continue to draw BC interior and northbound commercial travellers. There have been an increase in the mailbox service organizations in Sumas, Washington and this has increased the volume of commercial goods being imported over the past year. This pattern is expected to remain.

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7. Other

✓ Verified correct as of: August 2020

7.1 Business Continuity Planning: Date of Last Update

- January 2016

7.2 After Hours IT Services Available

- **Software available:** s.37 Internet (external) Microsoft office, Excel, Word, Outlook, Power point, Adobe Acrobat reader
- **After hours IT Services:** After hours service is available through the Pacific IT help desk and National help desk.

7.3 Pertinent Information Related to the Infrastructure

The Port policy is to require pedestrian importers to report to the Traffic office for the required Primary declaration prior to arrival at the Commercial office. s.37

s.37 When the Commercial office is closed, the commercial carriers / importers report to the Traffic office to obtain clearance, it is s.37

7.4 Miscellaneous

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